Question:
I am trying to run my 1210-60 probe using the IFA300 and ThermalPro. For some reason, the program “freezes” when I start taking the first calibration point. What could be the problem?

Answer:
The -60 probe (e.g., 1210-60) and the non-cylindrical probes (cone, wedge, etc...) require a large amount of current to run, since the amount of material comprising them is so great. For this reason, it should be selected as “N - Non-Cylindrical” in the probe data setup screen under “Wire/Film.” In addition, the Bridge should be set to “High Pwr.”

Wire/Film: “N” Non-Cylindrical
Bridge: “High Pwr” High Power Bridge