

THERE IS A DIFFERENCE

TRUST TSI CALIBRATION & REPAIR SERVICES



Why should I send my TSI instrument back to the factory for calibration?

No one knows more about a product than the manufacturer. TSI has invested in sophisticated instrumentation to allow our experienced service technicians to check-out, test, calibrate and repair our instruments with unparalleled precision. Only TSI can perform multipoint calibration and repair services with original factory parts for quality service and support you can trust.

Third party service providers can only verify that your instrument is producing measurements close to their reference readings. Additionally, they may not have similar calibration systems to TSI, which may not duplicate factory backed performance specifications.

ISO 17025 accreditation and calibration now available on select ventilation test instrumentation.

WHAT DO YOU RISK WITH THIRD-PARTY SERVICE?

- + Calibration systems that perform differently than TSI's systems
- + Non-factory trained technicians working on your instrument
- + No formal test procedures
- + Limited number of verification points listed on calibration certificate
- + Unable to make instrument adjustments and update firmware
- + Dubious test results

TSI FACTORY-AUTHORIZED VS. THIRD-PARTY SERVICE:

	TSI-authorized	Third-Party
As-Found Data ¹	✓	✓
Multi-Point Calibrations and Certificates	✓	—
Performs Repairs with OEM parts in Stock	✓	—
Instrument Firmware Updates	✓	—
Factory-Trained Technicians	✓	—
Detailed Work Instructions	✓	—
Make Performance Adjustments	✓	—
As Left Data ²	✓	—

¹ As Found data is a multi-point data certificate as TSI received the instrument prior to performing any type of factory service.

² As Left data is a multi-point data certificate issued after TSI factory service (repair, firmware update, cleaning and adjustment).

Need expedited service?

TSI's **FastTrak** service option expedites the calibration or repair of a unit, moving it to the next unit that the service technician will address. This option offers the quickest service possible at TSI's locations in Shoreview, Minnesota and High Wycombe, United Kingdom. FastTrak is not available on all instruments. The option will only appear as an RMA option when it's available.



UNDERSTANDING, ACCELERATED

Visit tsi.com/HVAC-Service for more information.