TRAKPRO™
DATA ANALYSIS SOFTWARE

INSTALLATION GUIDE

P/N 1980524, REVISION M
JANUARY 2019

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Introduction

The following guide has been developed for installing TrakPro™ Data Analysis software. The TrakPro software can be installed on Windows® 7 or Windows® 10 operating systems. To install this software, you need administrative rights on the computer.

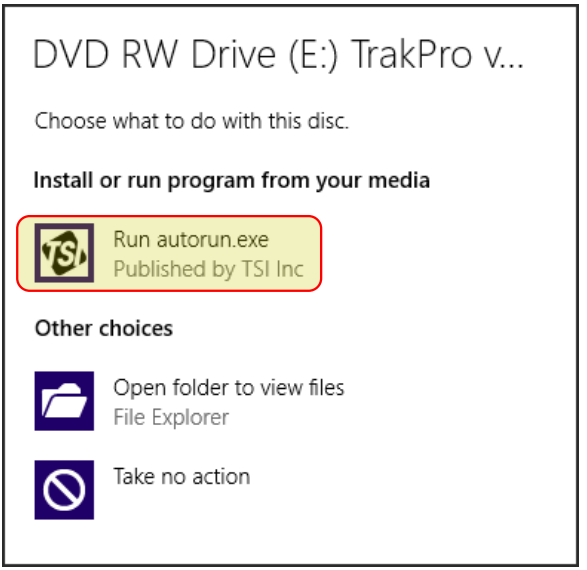
The install has been simplified so that you only need to click the **Next** or **Install** button on each dialog. The displayed screens are examples only and may differ from the screens on your computer.

TrakPro Software Installation—Windows® 10 Operating System

Notes

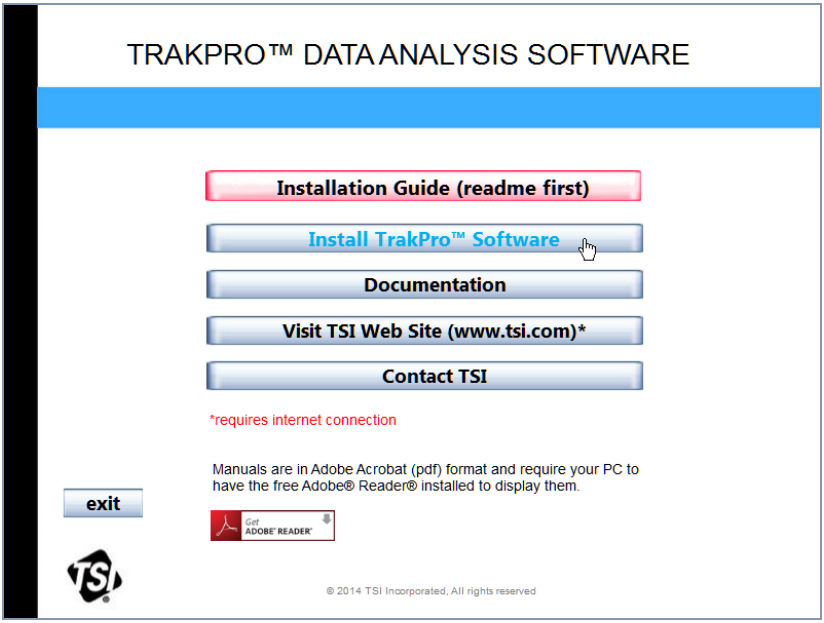
- If a previous version of TrakPro software is installed, it is highly recommended that the previous version be uninstalled before installing the new version of TrakPro software.
- Install TrakPro software **before** connecting a TSI instrument to your PC.

1. Insert the TrakPro Installation CD in the computer CD-ROM drive or run the program **autorun.exe** on the CD to start the setup process.
2. The Windows® operating system may display the following dialog.



3. Click on **Run autorun.exe**.

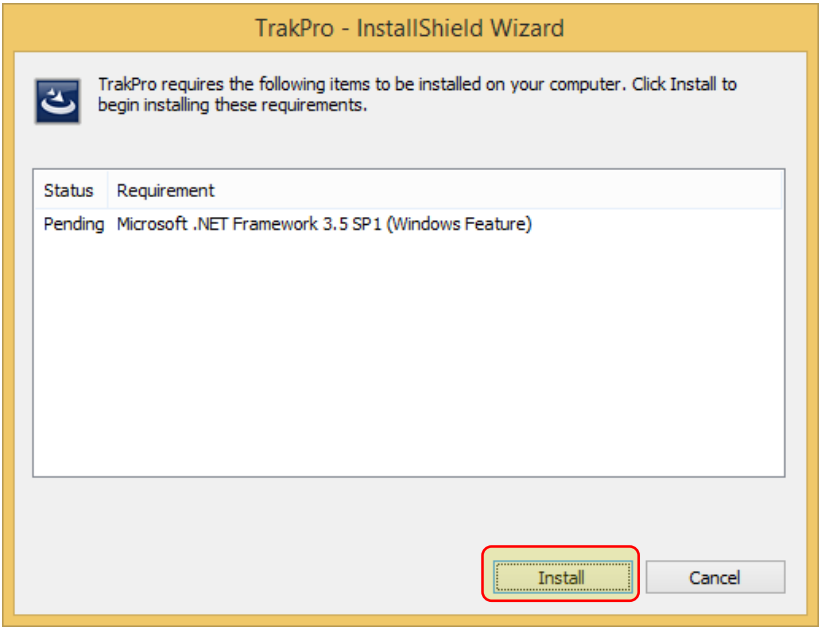
4. The setup process will display the screen shown below.
5. Click on **Install TrakPro Software**.



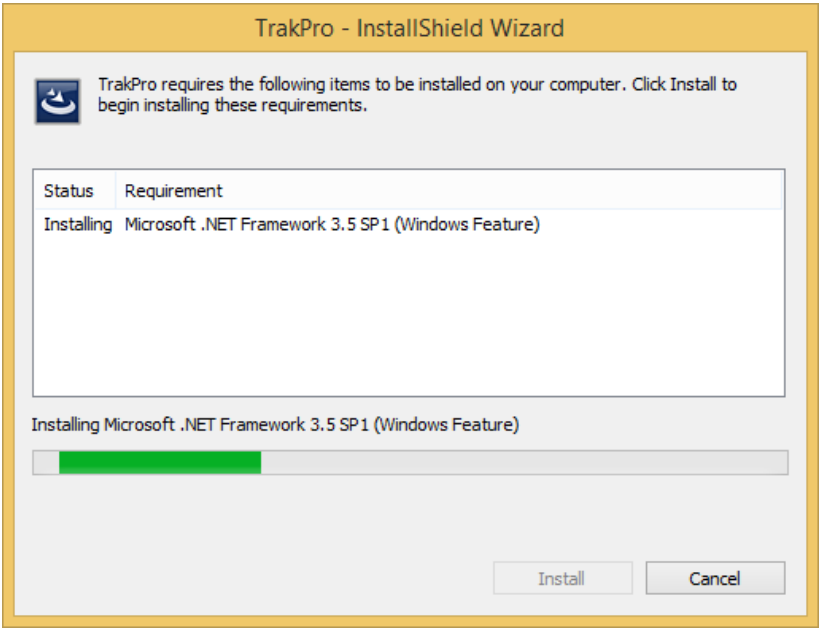
6. If you do **not** have Microsoft .NET™ framework 3.5 SP 1 installed on your computer, the installation process may install Microsoft .NET™ framework 3.5.

   ***Note**: Installation of Service Pack 3.5 requires internet connection.*

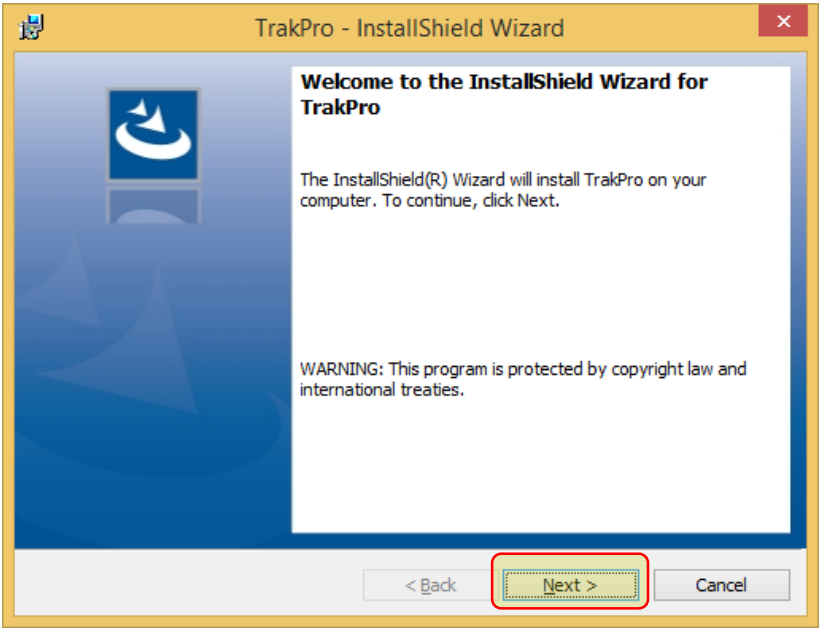
7. If you see the following prompt, click on **Install.**



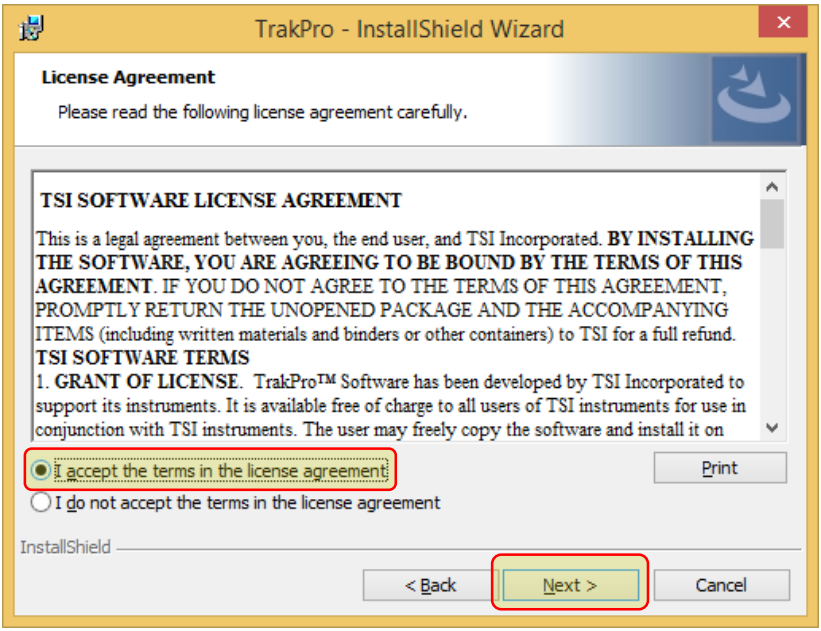
8. Wait while Service Pack 3.5 is installed. This will take several minutes.



9. Click the **Next >** button to continue with Installation Wizard.

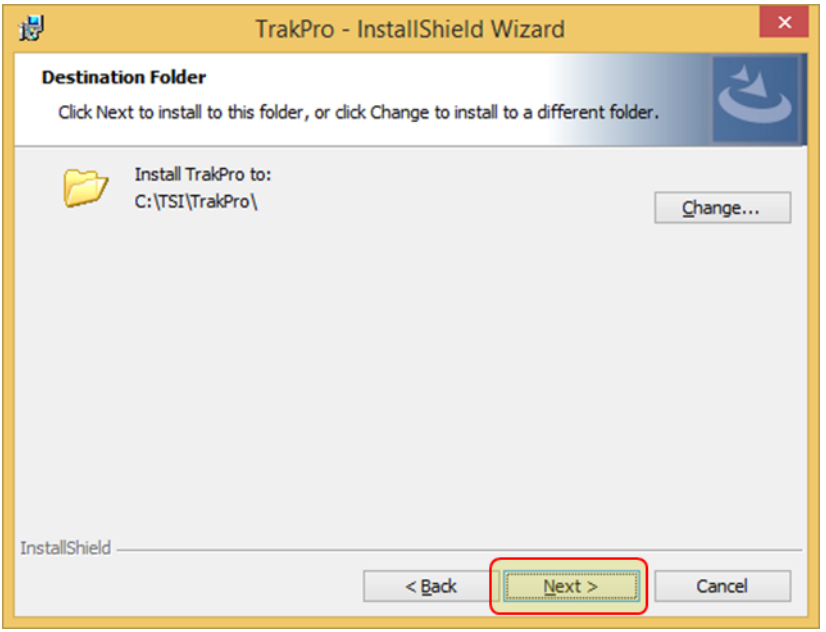


10. Select **I accept the terms in the license agreement** and then click the **Next >** button.

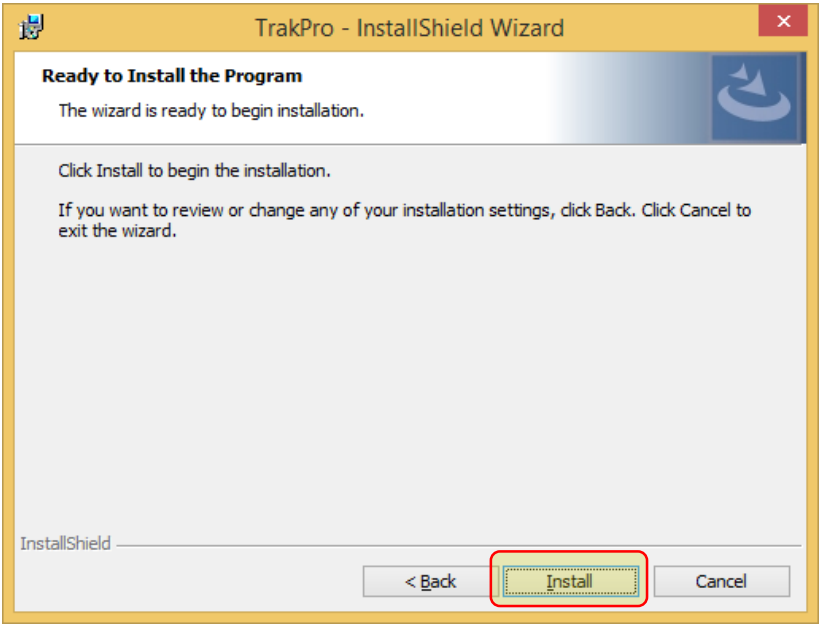


11. The **Destination Folder** screen provides a default location for the program to be installed. TSI strongly recommends that you accept the default destination folder.

12. Click the **Next** > button.

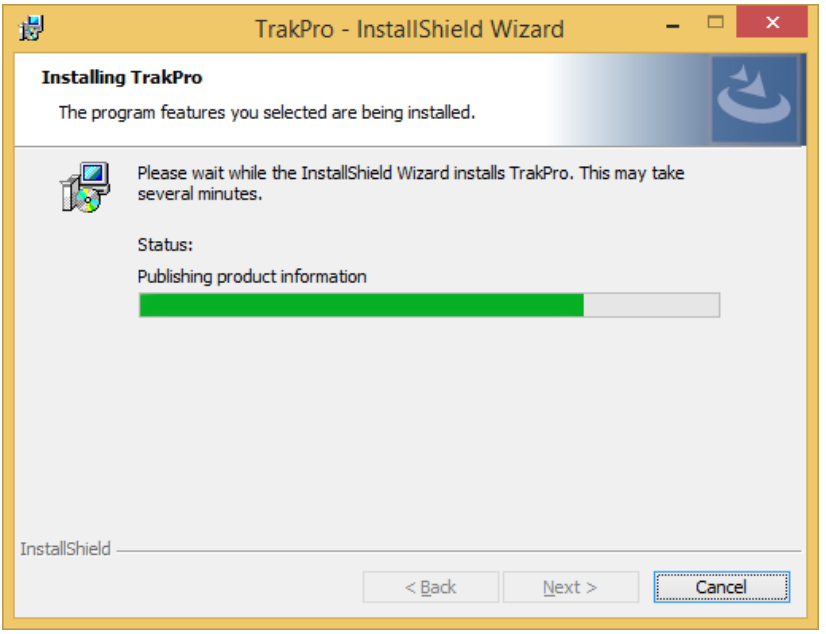


13. Click on **Install**.

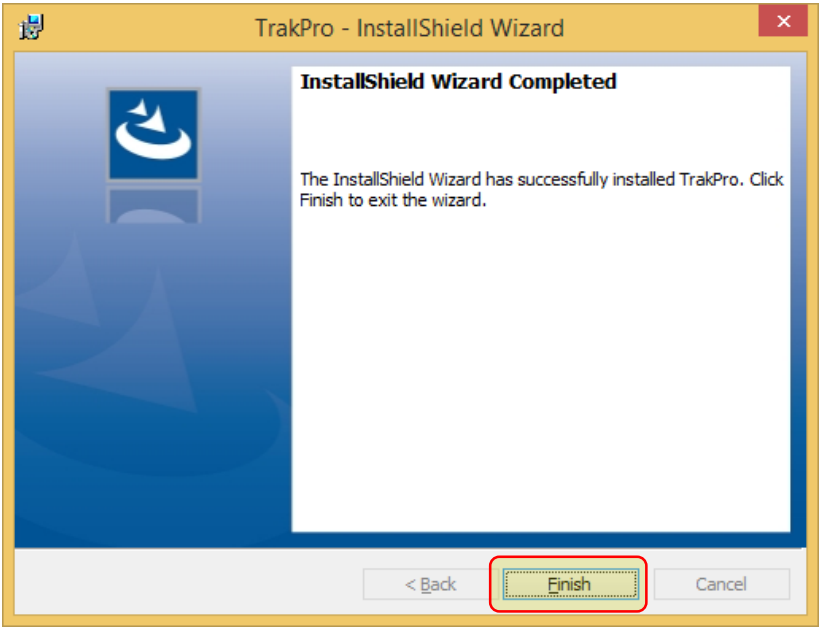


14. Several device drivers will now be installed. Press the Install button as needed to proceed.

15. The program installation then completes.



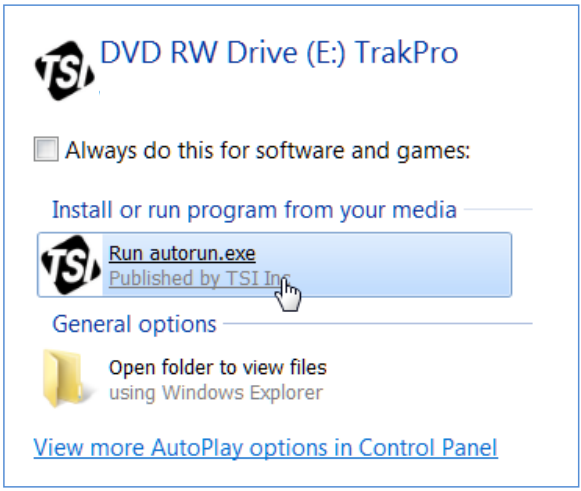
16. Once completed, the following screen is displayed. Click the **Finish** button.



TrakPro Software Installation—Windows® 7 Operating System

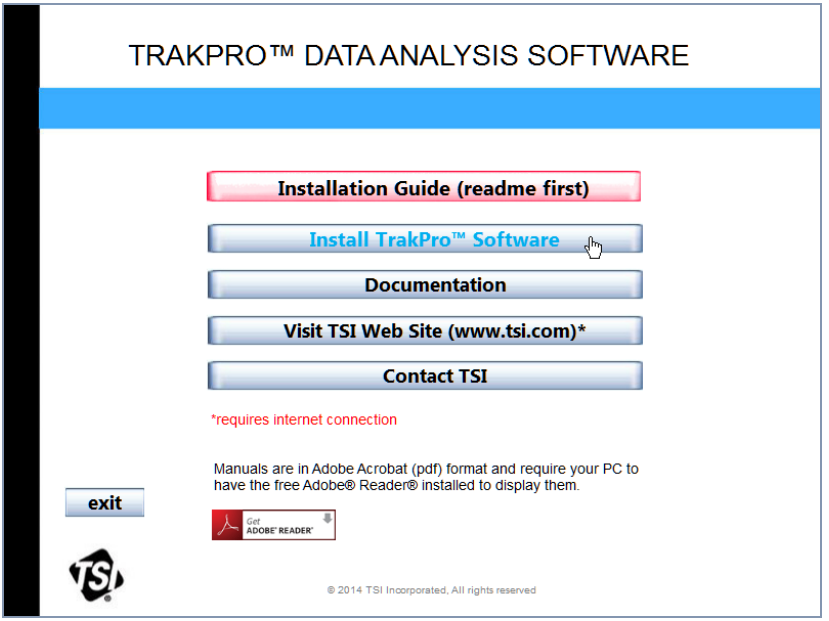
Notes
• If a previous version of TrakPro software is installed, it is highly recommended that the previous version be uninstalled before installing the new version of TrakPro software. • Install TrakPro software **before** connecting a TSI instrument to your PC.

1. Insert the TrakPro Installation CD in the computer CD-ROM drive or run the program **autorun.exe** on the CD to start the setup process.
2. The Windows® operating system may display the following dialog.

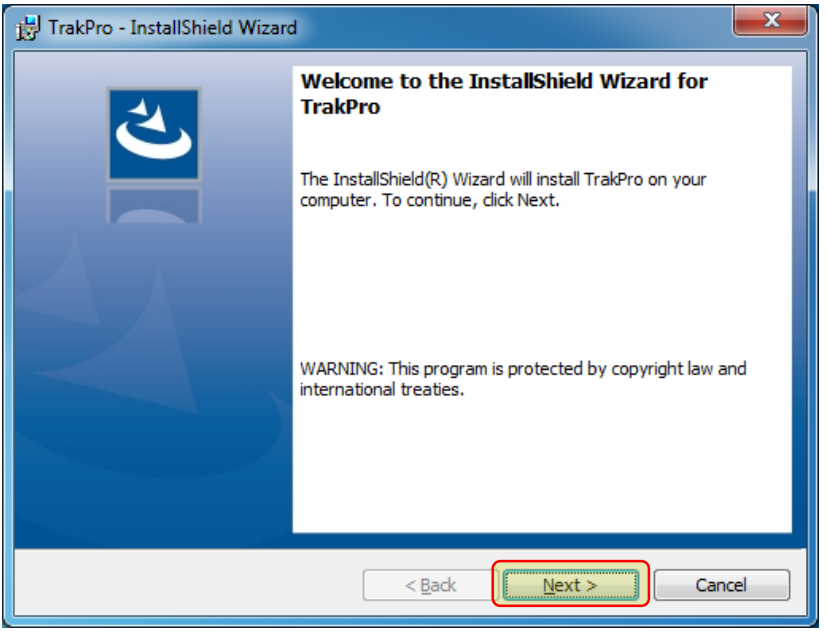


3. Click on **Run autorun.exe**.

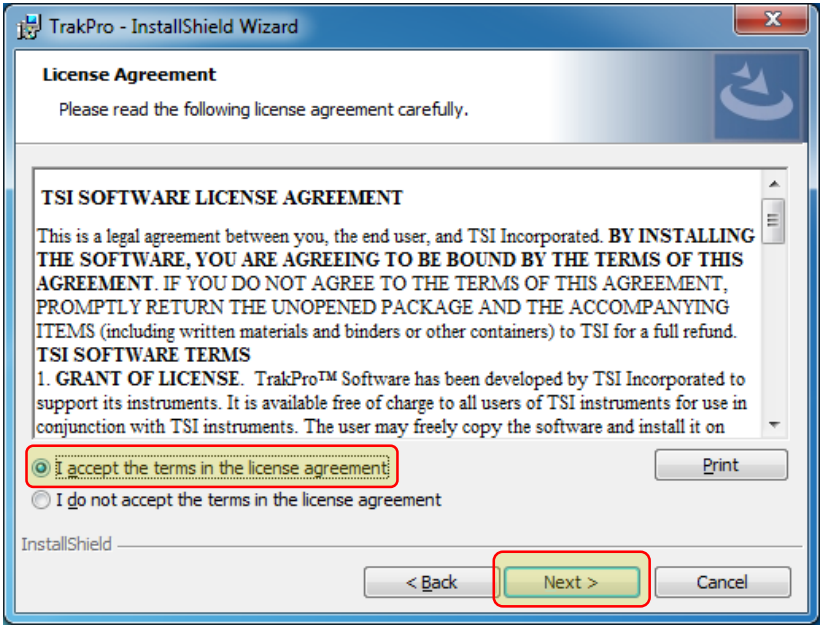
4. The setup process will now display the screen shown below.
5. Click on **Install TrakPro Software.**



6. **Click Next>**.

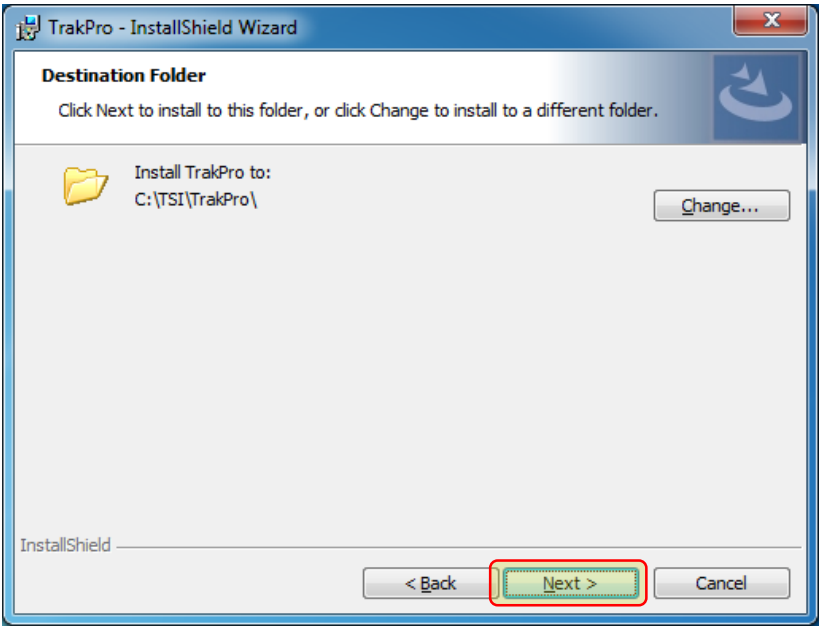


7. Accept the **terms** of License Agreement and click **Next>**.

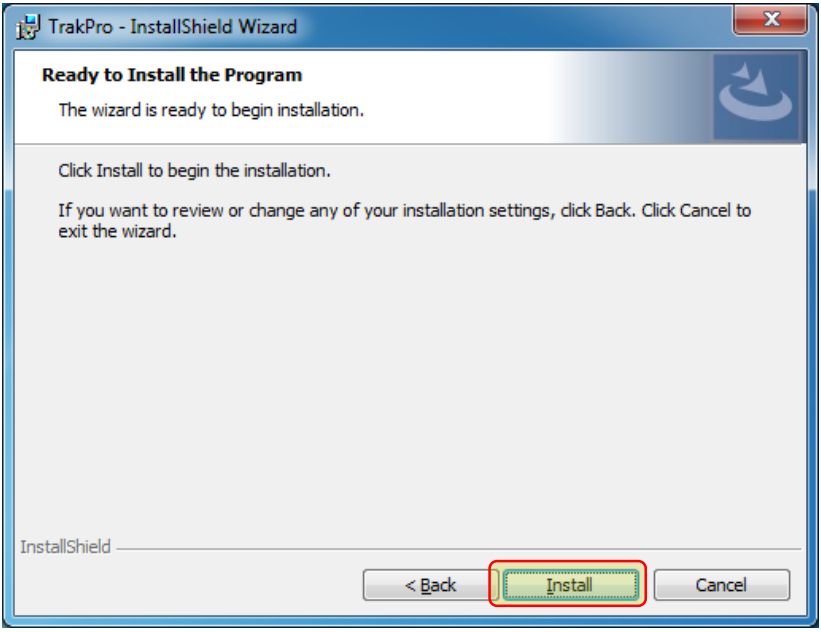


8. The **Destination Folder** screen provides a default location for the program to be installed. TSI strongly recommends that you accept the default destination folder.

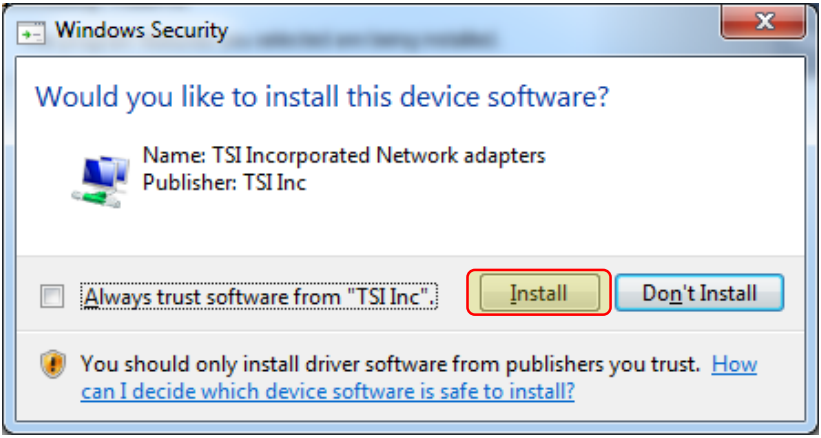
9. Click the **Next** > button.



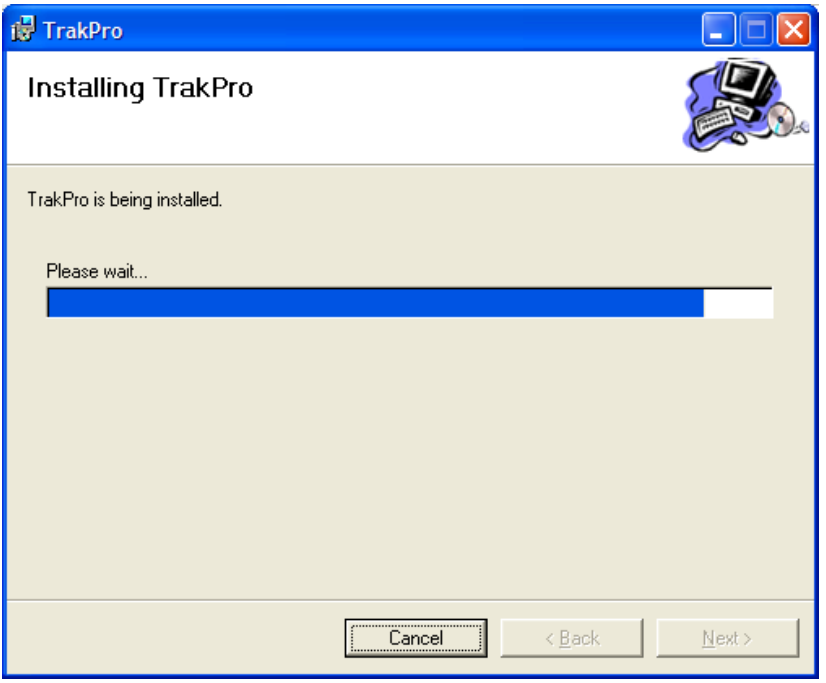
10. Click **“Install**” to begin program installation.



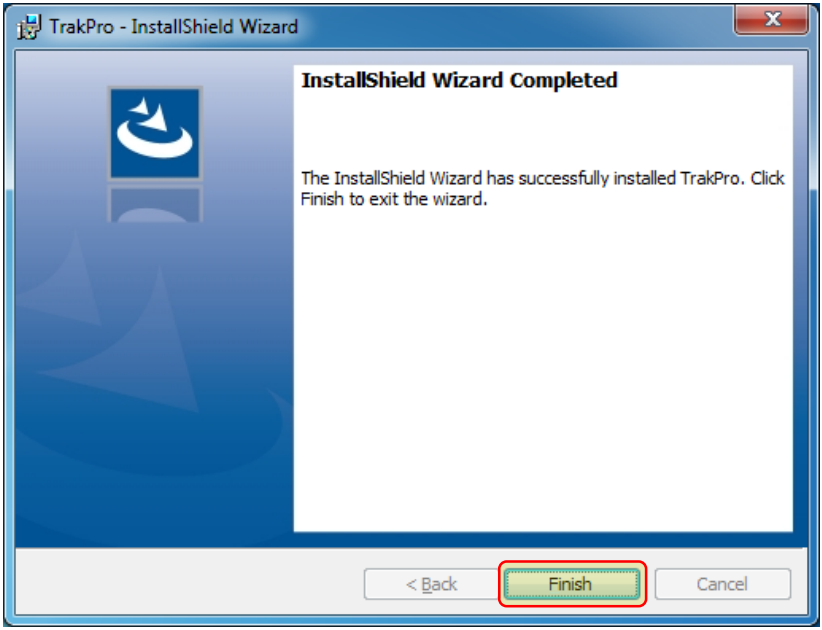
11. Several device drivers will now be installed. Press the Install button on each prompt to proceed.



12. The program installation then completes.



13. Once completed, the following screen is displayed. Click the **Finish** button.

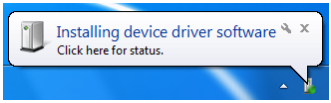


Driver Installation

After the installation of TrakPro software, you can power-on the TSI instrument. Once the power-on operation is complete (approximately 1 minute), connect the USB cable from the instrument to a free USB port.

For Windows® 7 or Windows® 10 Operating System

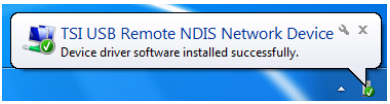
1. The computer will display an **Installing device driver software** box at the bottom right of your screen *or* an icon will display on the taskbar with a progress indicator.



Windows® 7 operating system

Windows® 10 operating system

2. Once the driver is successfully installed, a popup message will appear indicating success *or* the progress icon will disappear from the taskbar.



Windows® 7 operating system

Windows® 10 operating system

3. To verify the USB driver installation, open **Device Manager**.

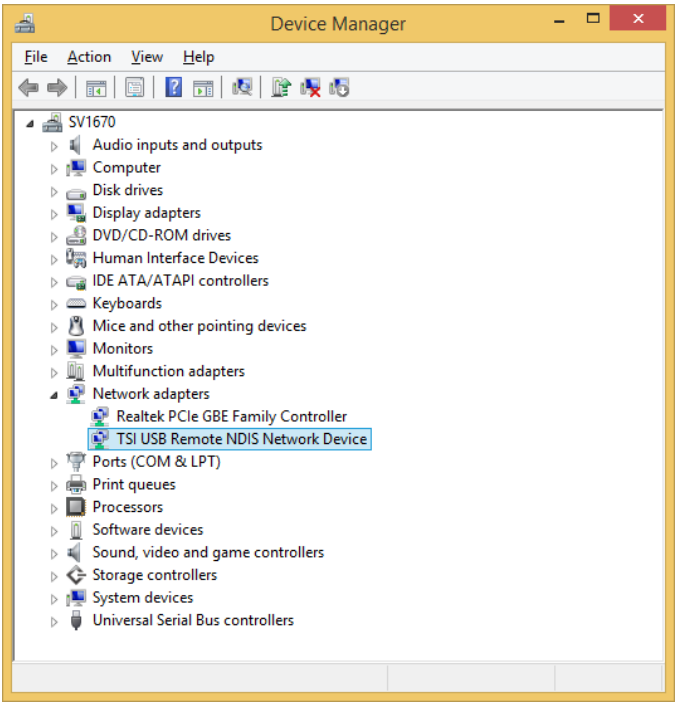
Windows® 7
Device Manager:

a. Press the **Start** button.
b. Select **Control Panel**.
c. Select **System and Security**.
d. Select **System**.
e. Select **Device Manager**.

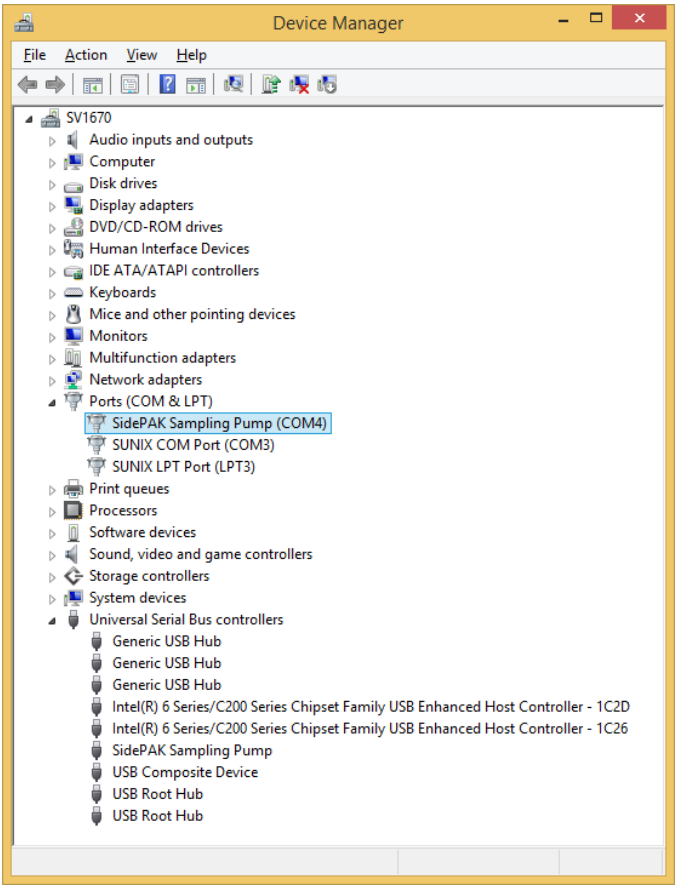
Windows® 10
Device Manager:

From the Start screen, type "Device Manager" and press **Enter**.

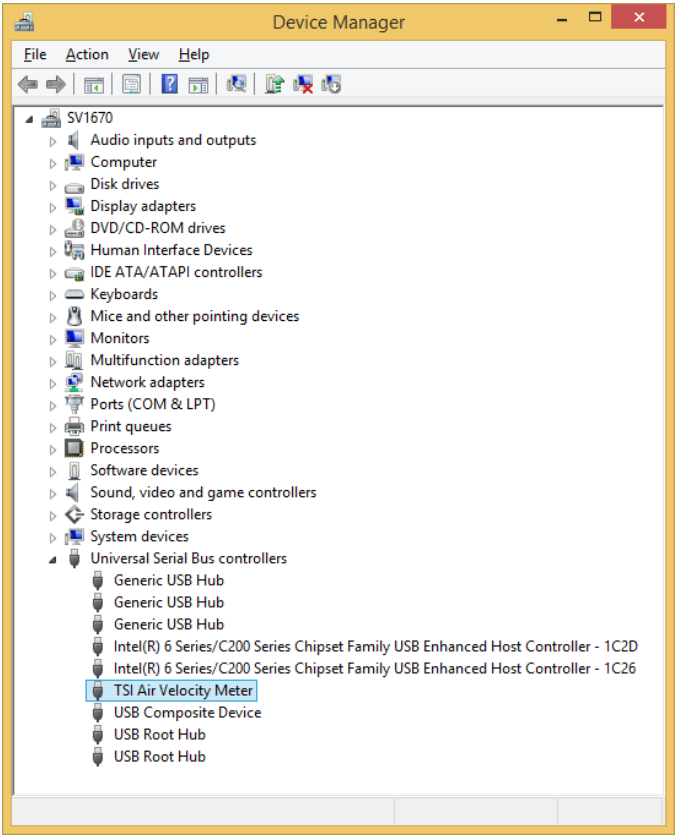
4. Depending on your instrument, one of the following device types should appear in Device Manager. There should ***not*** be a yellow exclamation point next to the device icon.



NDIS Driver for DustTrak Aerosol Monitors



USB Driver for SidePak Pumps



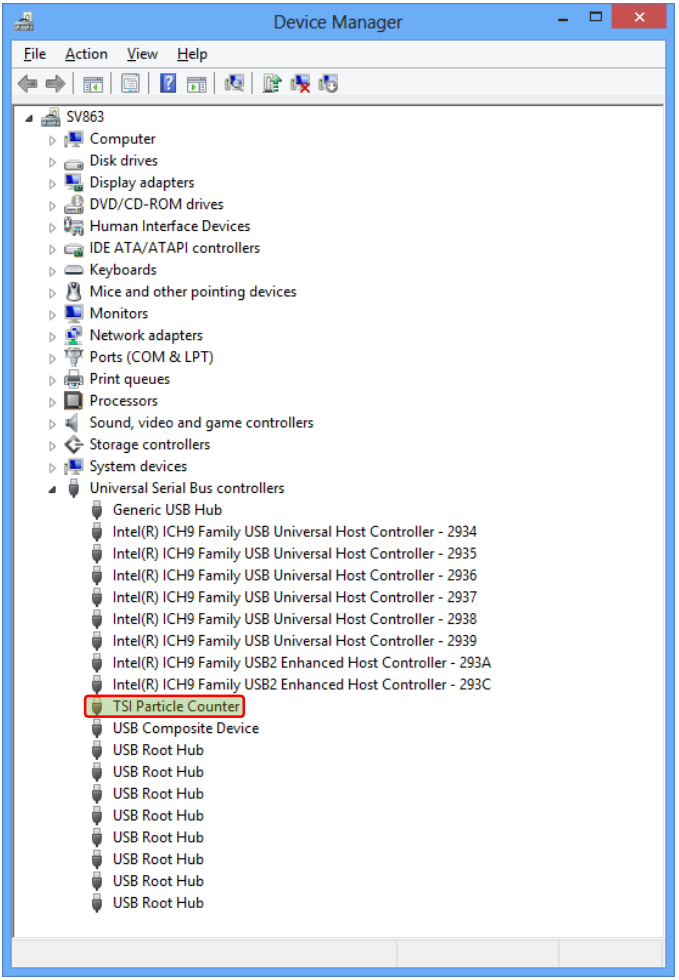
USB Driver for VelociCalc Meter and Q-Trak Monitor

USB Mass Storage Devices

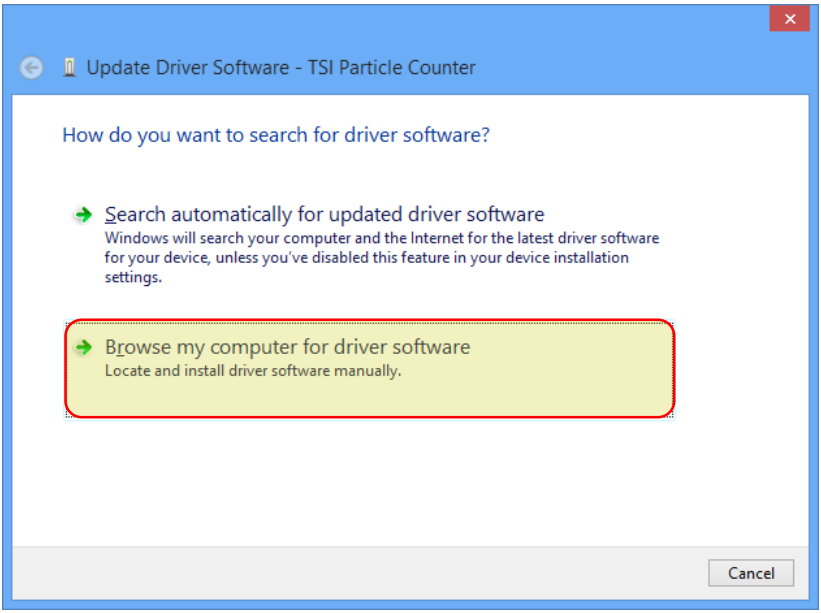
If you are using the AeroTrak® 9000, AeroTrak® 8220, 8240 or 8260 instruments, the device driver will need to be configured manually using the following procedure.

1. Open **Device Manager**.

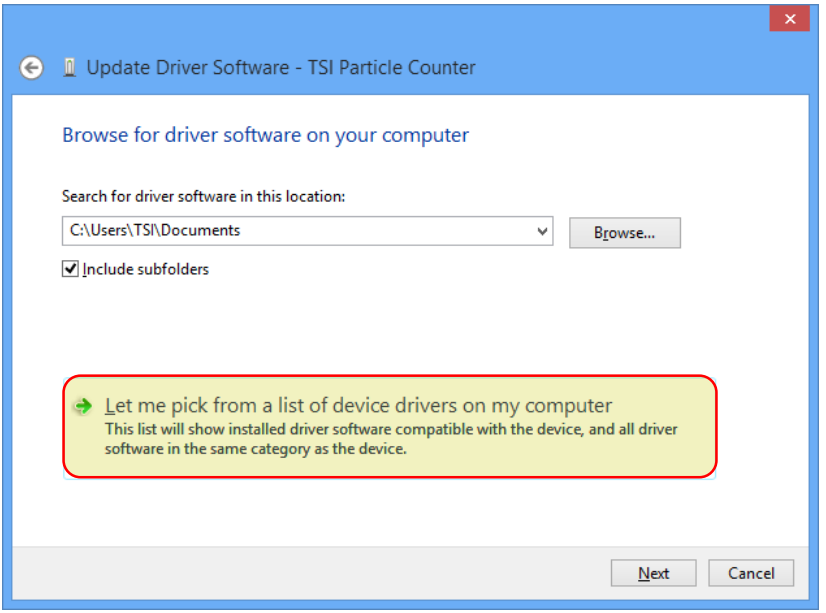
2. Expand the **Universal Serial Bus Controllers** list by clicking on the arrow next to Universal Serial Bus Controller.



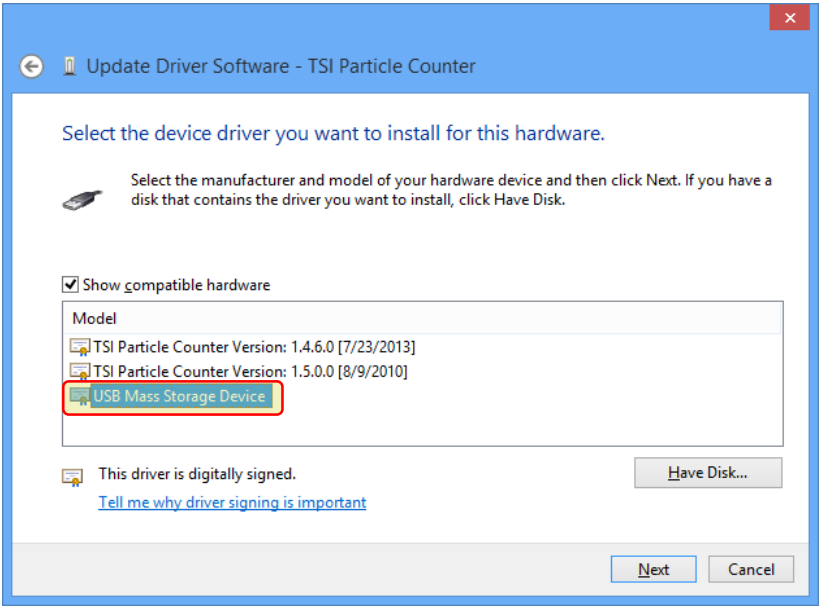
3. Right-click on **TSI Particle Counter**.
4. Select **Update Driver Software** and then select **Browse my computer for driver software**.



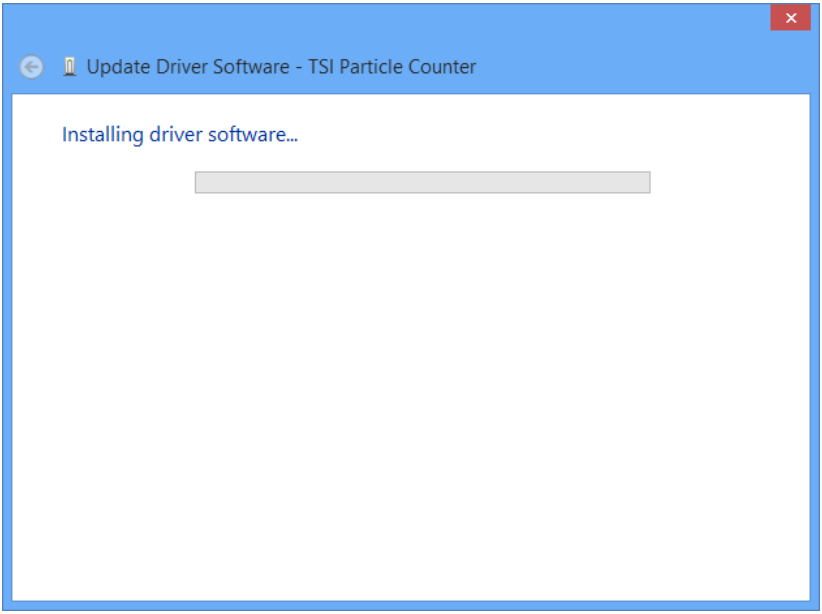
5. Click on **Let me pick from a list of device drivers on my computer**.



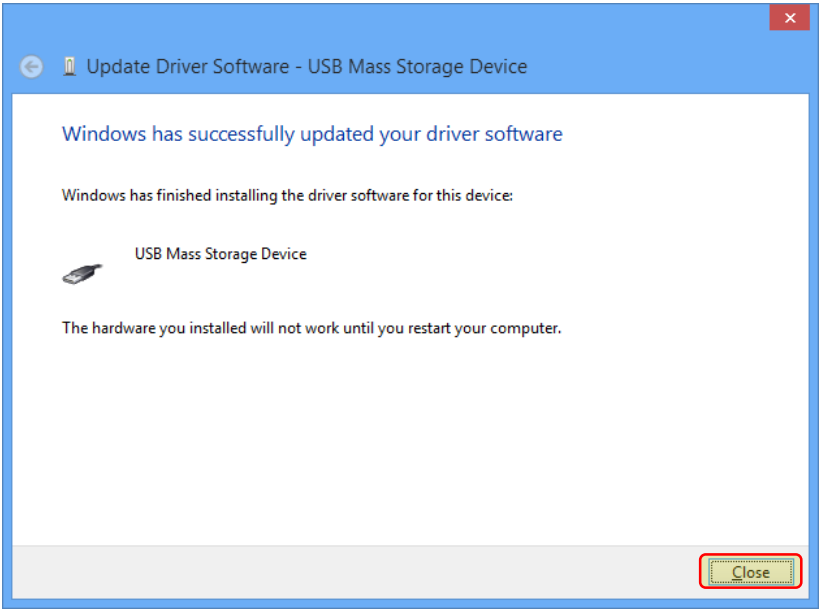
6. Select **USB Mass Storage Device** and click on **Next**.



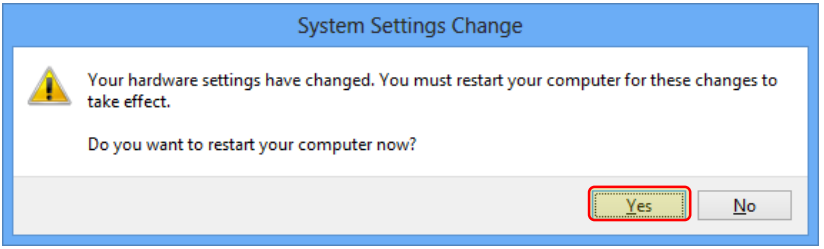
7. The driver installation progress will be shown.



8. Click on **Close** once Windows has successfully updated your driver software.



9. You will be prompted to reboot your computer, choose **Yes**.



10. You now should be able to connect your AeroTrak device and communicate with the TrakPro software.

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