

Service Options

8130A Automated Filter Tester

A Field Service Agreement (FSA) serves as an extended warranty with a guaranteed scheduled, pre-paid maintenance visit (including tester service).



Standard Field Service Agreement includes:

Initial Repairs	If needed, repair or replace any necessary components to bring a non-operational tester into operation. All parts are included except pump and spool valve assembly
'As Found'	<p>Verify system performance</p> <ul style="list-style-type: none"> Measure penetration and pressure drop with reference standards and record results
Maintenance	<p>Firmware Perform firmware update if desired by the customer</p> <p>Clean</p> <ul style="list-style-type: none"> Aerosol passages Check and clean/replace tubing, trim tubing ends Clean the mixing chamber Check filter holder and replace gaskets if necessary <p>Repair and replace</p> <ul style="list-style-type: none"> Replace filters Make any necessary repairs or adjustments Cosmetic or mechanical damage to the chassis is NOT covered <p>Check components</p> <ul style="list-style-type: none"> Aerosol generation: Verify proper aerosol generation. Recalibrate flow meter and verify flows Aerosol conditioning, e.g. ionizer and heater: Verify proper aerosol conditioning Aerosol detection: Verify photometer responses for proper aerosol detection. Service/exchange photometers if necessary Pressure drop/resistance: Verify pressure transducer readings
Final Checks	<p>Re-test</p> <ul style="list-style-type: none"> Re-test any parameters that may have changed due to above repairs or adjustments <p>Record</p> <ul style="list-style-type: none"> Record final parameter values in the service report. Service report is provided as PDF
Field Validation	Measure penetration through test media to ensure tester is operating according to specifications. Issue calibration sticker
Ongoing Support	Free phone support and assistance through our service personnel

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Protect Your Instrument and Data Quality

What's included?

The TSI® Field Service Agreement (FSA) for an 8130A Automated Filter Tester provides you with peace of mind and ensures accurate results going forward. Minimize the risks of untimely errors that can stop production.

Guaranteed 1-day Preventative Maintenance Visit	A trained TSI® service technician verifies tester performance to ensure accurate results going forward. This visit can be scheduled in advance for a time that does not interfere with your quality control needs. A summary of the technician's work is provided.
Extended Warranty	This covers service and calibration of filter testers under normal use. Includes all necessary parts (excluding the pump and spool valve assembly).
Phone/E-mail Assistance	Support, if needed, for the entire term of the service agreement.
Cost Savings and Budget Stability	The FSA has a fixed price and is purchased up-front. This planned expense saves costs.

How 8130A Field Service Agreements Work

This very effective service option allows you to stay focused on the work that is important to you and minimize the risk of unscheduled downtime. TSI® is registered to ISO-9001:2015.

Eligibility	Can be purchased for new units, units currently under warranty, or units that have been serviced within the last 90 days
Duration	Can be purchased as 1-year, 2-year, or 5-year agreements, and can be renewed
Start Date	Take effect after TSI's standard one-year warranty expires
Instrument	Are issued for a specific serial number of 8130A
Travel	Include all travel expenses

Call, or visit
tsi.com/requestservice



Knowledge Beyond Measure.

Request Service

Specify	Description
FSA1new-8130A	1 year FSA for new instruments
FSA2new-8130A	2 year FSA for new instruments
FSA5new-8130A	5 year FSA for new instruments
FSA-8130A	1 year FSA for pre-owned instruments
FSA2-8130A	2 year FSA for pre-owned instruments
FSA5-8130A	5 year FSA for pre-owned instruments

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