SERVICE REQUEST FORM

Contact: Ph: 800-680-1220 or 651-490-2860



Ship to: TSI Incorporated

Attn: National Service Center

Fax: 651-490-2874 5200 Dickey-John Road Web: www.tsi.com Auburn, IL 62615 USA Email: djservice@tsi.com

	F	REQUIRE	D: Billing/Sl	hipping Info	rmatio	n		
Your Company Billing Information				Your Comp	any Ship	pingInfo	rmation (No	PO Boxes)
Company:				Company:				
Address:				Address:				
City:				City:	<u> </u>			
State/Prov:	Pos	stal Code:		State/Prov:			ostal	
Country	<u> </u>			Country:		Co	ode:	
Country: Contact:	 			Contact:	 			
Phone/Fax:				Phone/Fax:	 			
Email:				Email:				
		REOUIR	ED: Select		ethod			
REQUIRED: Select Payment Method We will pay via Purchase Order. Purchase Order #:								
☐ We will pay via Credit Card. TSI® will supply instructions on how to securely provide your information.								
*If necessary, you will be contacted after your system has been evaluated and told if your payment limit does not cover the price of the repairs needed. If you								
choose not to repair your equipment, you may be responsible for the evaluation fee and shipping charges. REQUIRED: Select Return Shipping Method								
				_				
Option 1:	Use Collect Accoun			_				
☐ Ground	•	•		Other:				
Option 2:	Prepay & Add freig		•		a TSI's pre	eferred ca	arrier; FedE	х.
☐ Ground	3 Day 2 nd	Day 📙 O	vernight _	Other:				
	The customer is res	ponsible fo	r all shipping c	osts to the TSI	location	(INCOTER	RMS : DDP).	
		REQU	IRED: Prod	uct Informa	tion			
Item I	Model#:		Serial #:			SR#*:		
Service Type:	: Standard Calibra	ation \Box	Standard Rep	air & Calibratio	n	FastTrak	c** (If availa	ble):
	Standard+ Calib	ration \square	Standard+ Ca	libration and Re	epair		Yes	No
	☐ Accredited Calib	oration \Box	Accredited Re	epair & Calibrati	ion			
Return Reaso	on			<u>·</u>				
(Please be sp	ecific):							
Has this instr	ument been expose	d to ANY HA	ZARDOUS MA	ATERIALS?	Yes ſ	No		-
If yes, please	contact Customer Se	rvice at 800)-680-1220 bef	fore sending the	e unit in f	or service	2.	
Are there any	y special contractual	l requireme	nts that need t	to be followed f	for these	units?	Yes 🗌	No
If yes, explair	า:							
Service Price	*:			FastTrak Price** (if available):				
	*TSI® will supply the notification number and price after the customer has submitted the form. **FastTrak is TSI's expedite service. There is an additional fee of 20% based on the value of the requested service.							
Return this form to djservice@tsi.com or fax to 651-490-2874.								
TSI Incorporated Terms & Conditions apply and are incorporated by reference.								
See http://www.tsi.com/Policies/								

REQUIRED: Additional Product Information									
Item	Model#:	Serial #:		SR#*:					
Service T	ype: Standard Calibration	Standard Re	pair & Calibration	FastTrak** (If available):					
	Standard+ Calibration	Standard+ Ca	alibration and Repair	☐ Yes ☐ No					
	Accredited Calibration	Accredited R	epair & Calibration						
Return R	eason (Please be specific):								
	nstrument been exposed to <mark>ANY</mark>			No					
If yes, please contact Customer Service at 800-680-1220 before sending the unit in for service.									
	e any special contractual require	ments that need	to be followed for the	se units?					
If yes, ex			<u> </u>						
Service P	rice*:		FastTrak Price** (if a	/ailable):					
Item	Model#:	Serial #:		SR#*:					
Service T	ype: 🔲 Standard Calibration		pair & Calibration	FastTrak** (If available):					
	Standard+ Calibration	_	alibration and Repair	∐ Yes ∐ No					
	Accredited Calibration	Accredited R	epair & Calibration						
Return Reason (Please be specific):									
Has this instrument been exposed to ANY HAZARDOUS MATERIALS? Yes No									
If yes, please contact Customer Service at 800-680-1220 before sending the unit in for service.									
Are there any special contractual requirements that need to be followed for these units?									
Service P	rice*:		FastTrak Price** (if available):						
Item	Model#:	Serial #:		SR#*:					
Item Service T			pair & Calibration	FastTrak** (If available):					
		Standard Re	pair & Calibration alibration and Repair						
	ype: Standard Calibration	Standard Re		FastTrak** (If available):					
Service T	ype: Standard Calibration Standard+ Calibration	Standard Re	alibration and Repair	FastTrak** (If available):					
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