



## TSI INCORPORATED

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### **PRODUCT ADVISORY – IMMEDIATE STOP USE ALL PANDA “Positive and Negative Ductwork Accreditation” Units Manufactured by Airflow™ Instruments or TSI Incorporated**

June 24, 2020 - All recipients of this mandatory **STOP USE NOTICE** must read, understand and follow all instructions. Failure to do so may result in **SERIOUS INJURY** or **DEATH**.

We are writing to inform you of serious safety hazard in ALL models of our PANDA “Positive and Negative Ductwork Accreditation” units.

This notice affects all models listed on Appendix A.

#### **ACTION FOR ALL UNITS:**

##### **DANGER**

**Inspection and repair of units should only be performed by qualified individuals. Apply appropriate personal protective equipment and follow safe electrical work practices. Verify unit is de-energized prior to any inspection. Failure to follow these instructions may result in serious bodily injury or death.**

De-energize the unit by disconnecting the plug and do not touch the plug blades (either 230V or 110V) on the Unit or at the end of the cord for at least ten minutes after de-energizing.

TSI Incorporated has identified a solution and will be sending repair kits to its distributors and direct purchasers within the next few weeks.

Until the repair kit has been installed by an authorized service technician, the unit cannot be used and should remain disconnected from power. Mark the plug with a highly visible tag/markings containing the following language:

**“Danger – To avoid risk of serious injury or death, this plug MUST remain disconnected from power until further notice.**

**TSI Incorporated has been contacted and a repair kit has been requested.”**

If you need any assistance determining if your product is affected, please contact TSI at [dan.happe@tsi.com](mailto:dan.happe@tsi.com) or [bas.barath@tsi.com](mailto:bas.barath@tsi.com).

TSI recognizes and regrets the inconvenience this potential product nonconformance has caused you and asks for your cooperation in completing the necessary **STOP USE**. TSI is committed to providing safe and reliable products and we greatly appreciate your assistance in this matter.

Regards,

A handwritten signature in black ink that reads 'Daniel G. Happe'.

Daniel G. Happe  
General Counsel  
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## APPENDIX A

### Airflow™ Instruments

PAN311

PAN311-110

PAN315

PAN315-110

PAN321

PAN321-110

PAN331

PAN331-110

PAN341

PAN341-NB

PAN341-110

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### TSI Incorporated

PAN211

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PAN221

PAN221-110

PAN231

PAN231-NB

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