



# QUALITYGUARD™ CALIBRATION CONTRACTS FOR PARTICLE INSTRUMENTS

You need useful, accurate data. You selected the highest-standard instrument in particle measurements. Now protect your investment with regular cleaning and calibrations performed by TSI.

## What is a Calibration Contract?

The TSI Calibration Contracts are a convenient way to plan ahead while going easy on your budget. The contracts provide Clean and Calibration services at a fixed, upfront cost and are available for new and pre-owned instruments. For new instruments, it is also possible to purchase an extended warranty in parallel with a calibration contract. This provides an additional year of warranty coverage for a nominal fee.

		Calibration Contract		
Contract name		CLC2	CLC3	CLC5
What's included	Clean and Calibration Services	Maximum of 2 within 2 years	Maximum of 3 within 3 years	Maximum of 5 within 5 years
	Warranty on Clean and Calibration Services	90 days		
Eligibility	Available for new instrument	✓	✓	✓
	Available for previously-owned instrument	✓	✓	✓

		Warranties	
Warranty name		Standard warranty	Extended warranty (EX1)
Warranty period	Beginning	Starts when instrument was produced	
	Duration	1 year	2 years
What's included		Defects in materials and workmanship, excluding consumables past specific warranties, such as batteries and pumps	
How to obtain		Included with instrument purchase	Purchase separately, either at the time of instrument purchase or at a later date
Eligibility		Available for new instruments only	

## What's done during a calibration?

The content of the Clean and Calibrate service varies by instrument model (find details for your instrument model at [tsi.com/resources/service-options-for-your-tsi-particle-instrument/](https://tsi.com/resources/service-options-for-your-tsi-particle-instrument/)).

## GENERALLY, EACH CLEAN AND CALIBRATION SERVICE INCLUDES:

- + Clean and inspect parts such as inlets, orifices, and optics
- + Replace consumable components as necessary
  - If warranty is expired, this excludes parts covered under warranty such as battery, pump
- + Update firmware as necessary
- + Leak and flow checks
- + Calibrate sensors, for example for flow rates, voltages and temperatures, in accordance with TSI standard calibration procedures
- + Aerosol concentration check
- + Provide Calibration Certificate indicating Product is fully functional and operates within factory specifications

## CLEAN AND CALIBRATION SERVICES DO NOT INCLUDE:

- + Broken parts, such as pump, laser, display, etc.
- + Physical Damage to frame or housing



## Further Details

The Calibration Contract becomes valid for use 30 days after purchase.

The Clean and Calibration services (whether performed under a Calibration Contract or not) come with a 90-day warranty on labor performed, or parts used, during the service.

TSI covers the cost of standard freight to return the instrument with all QualityGuard Calibration Contracts. The customer is responsible for shipping to TSI.

## To order

Calibration contracts are available for numerous instruments.

To learn whether your instrument - or an instrument you're considering purchasing - has a calibration contract available for it, please see our webpage on [tsi.com/resources/service-options-for-your-tsi-particle-instrument/](https://tsi.com/resources/service-options-for-your-tsi-particle-instrument/), or contact TSI.



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**TSI Incorporated** - Visit our website [www.tsi.com](https://www.tsi.com) for more information.

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