SERVICE REQUEST FORM



Ship to: TSI Incorporated Attn: Service Dept

Stirling Road Cressex Business Park High Wycombe

Buckinghamshire HP12 3ST UK

Contact: Ph: 800-874-2811 or 651-490-2811

Fax: 651-490-2874
Web: www.tsi.com
Email: rmauk@tsi.com

REQUIRED: Billing/Shipping Information								
Your Company Billing Information			Your Company Shipping Information (No PO Boxes)					
Company:			Company:					
Address:			Address:					
City:	_		City:					
State/Prov:	Postal	Code:	State/Prov:		Posta	l Code:		
Country:			Country:					
Contact:			Contact:			1		
Phone/Fax:			Phone/Fax:					
Email:			Email:					
REQUIRED: Select Payment Method								
☐ We will pay via Purchase Order.			Purchase Order #:					
☐ We will pay via Credit Card. TSI will supply instructions on how to securely provide your information.								
•	vill be contacted after your sy				•			
	epair your equipment, you m				•	·		
REQUIRED: Select Return Shipping Method								
Ontion 1:	Use Collect Account N	lumber: TIPS	□ FedEx	□∩th	ner			
-	☐ 3 Day ☐ 2 nd Day							
- Ground		- Overnight - Over		Accou	iii itaiiibci.			
-	Prepay & Add freight			via TSI's p	preferred car	rier; UPS.		
☐ Ground	☐ 3 Day ☐ 2 nd Day	☐ Overnight ☐ O	ther					
TI	ne customer is respor	sible for all shipping	costs to the TS	location	(INCOTERM	S: DDP).		
		REQUIRED: Proc	luct Informa	ation				
Item M	odel#:	Serial #:			SR#*:			
Service Type:	☐ Calibration ☐ Re	pair & Calibration	FastTrak** (if available): ☐ Yes ☐ No					
Return Reaso	n (Please be specific):		•					
					•			
	ument been exposed							
	contact Customer Serv special contractual r							
If yes, explain	•	equirements that nee	a to be lollowe	ea for the	seunits? 🗆	res 🗆 NO		
Service Price*:			FastTrak Price** (If available):					
*TSI will supply the	notification number and price	after the customer has subm	itted the form.	-	•			
**FastTrak is TSI's expedite service. There is an additional fee of 20% based on the value of the requested service.								
Return this form to <u>rmauk@tsi.com</u> or fax to 651-490-2874.								
TSI Incorporated Terms & Conditions apply and are incorporated by reference.								
See http://www.tsi.com/Policies/ . For any ISO/IEC 17025 accredited services ordered, please note that TSI uses the following decision rule: The unit is found to have								
For any ISO/IEC	17025 accredited service	es ordered, please note t	hat TSI uses the f	ollowina d	ecision rule: Th	ne unit is tound to have		

passed when the readings are within the specification limits of the device as presented as the allowable range stated with each measurement above. The customer shall assess the results and uncertainty in order to determine if the results meet their needs.

REQUIRED: Additional Product Information							
Item	Model#:	Serial #:		SR#*:			
			FastTrak** (If available): ☐ Yes ☐ No				
Return Re	eason (Please be specific):						
Has this instrument been exposed to ANY HAZARDOUS MATERIALS? ☐ Yes ☐ No If yes, please contact Customer Service at 800-874-2811 before sending the unit in for service.							
Are there any special contractual requirements that need to be followed for these units? Yes No							
If yes, explain:							
Service Price*:			FastTrak Price** (If available):				
Item	Model#:	Serial #:		SR#*:			
Service Type: ☐ Calibration ☐ Repair & Calibration FastTrak** (If available): ☐ Yes ☐ No							
Return Reason (Please be specific):							
Has this instrument been exposed to ANY HAZARDOUS MATERIALS? Yes No							
If yes, please contact Customer Service at 800-874-2811 before sending the unit in for service.							
Are there any special contractual requirements that need to be followed for these units? Yes No If yes, explain:							
Service Pr	ice*:		FastTrak Price** (If	available):			
Item	Model#:	Serial #:		SR#*:			
Service Type: ☐ Calibration ☐ Repair & Calibration FastTrak** (If available): ☐ Yes ☐ No							
JC: 1100 . y	pc. — cambration — repair & can	ibration	Fast i rak** (if availab	ole): ☐ Yes ☐ No			
Return Re	ason (Please be specific):	I	· · · · · · · · · · · · · · · · · · ·				
Return Re	eason (Please be specific): estrument been exposed to ANY H <i>A</i>	AZARDOUS M	ATERIALS? ☐ Yes ☐	No			
Has this in	eason (Please be specific): estrument been exposed to ANY HA ese contact Customer Service at 800	AZARDOUS M D-874-2811 be	ATERIALS?	No in for service.			
Has this in If yes, plea	eason (Please be specific): Instrument been exposed to ANY HA Instrument Customer Service at 800 Instrument Customer Service at 800 Instrument Service at 800 Instrument Service at 800 Instrument Service at 800	AZARDOUS M D-874-2811 be	ATERIALS?	No in for service.			
Has this in	eason (Please be specific): Instrument been exposed to ANY HA Base contact Customer Service at 800 Bany special contractual requirements Bain:	AZARDOUS M D-874-2811 be	ATERIALS?	No in for service. ese units? ☐ Yes ☐ No			
Has this in If yes, plea Are there If yes, exp	eason (Please be specific): Instrument been exposed to ANY HA Base contact Customer Service at 800 Bany special contractual requirements Bain:	AZARDOUS M D-874-2811 be	ATERIALS?	No in for service. ese units? ☐ Yes ☐ No			
Has this in If yes, plea Are there If yes, exp Service Pr	eason (Please be specific): estrument been exposed to ANY HA ase contact Customer Service at 800 any special contractual requirementalin: ice*:	AZARDOUS M D-874-2811 be nts that need Serial #:	ATERIALS?	No in for service. ese units? ☐ Yes ☐ No available): SR#*:			
Has this in If yes, plea Are there If yes, exp Service Pr Item Service Ty	eason (Please be specific): Instrument been exposed to ANY HA Instrument been expose	AZARDOUS M D-874-2811 be nts that need Serial #:	ATERIALS?	No in for service. ese units? ☐ Yes ☐ No available): SR#*:			
Has this in If yes, plea Are there If yes, exp Service Pr Item Service Ty Return Re	eason (Please be specific): Instrument been exposed to ANY HA Instrument been expose	AZARDOUS M D-874-2811 be ints that need Serial #: ibration	ATERIALS?	No in for service. ese units?			
Has this in If yes, plea Are there If yes, exp Service Pr Item Service Ty Return Re Has this in If yes, plea	eason (Please be specific): estrument been exposed to ANY HA ease contact Customer Service at 800 eany special contractual requirementalin: eice*: Model#: epe: □ Calibration □ Repair & Calibration □ Repai	AZARDOUS M D-874-2811 be ints that need Serial #: ibration	ATERIALS?	No in for service. ese units?			
Has this in If yes, plea Are there If yes, exp Service Pr Item Service Ty Return Re Has this in If yes, plea Are there	eason (Please be specific): estrument been exposed to ANY HA ase contact Customer Service at 800 any special contractual requirementalin: ice*: Model #: rpe: Calibration Repair & Calibration Reson (Please be specific): estrument been exposed to ANY HA ase contact Customer Service at 800 any special contractual requirementalin:	AZARDOUS M D-874-2811 be ints that need Serial #: ibration	ATERIALS?	No in for service. ese units?			
Has this in If yes, plea Are there If yes, exp Service Pr Item Service Ty Return Re Has this in If yes, plea Are there If yes, exp	eason (Please be specific): estrument been exposed to ANY HA ase contact Customer Service at 800 any special contractual requirementalin: ice*: Model #: rpe: Calibration Repair & Calibration Reson (Please be specific): estrument been exposed to ANY HA ase contact Customer Service at 800 any special contractual requirementalin:	Serial #: ibration AZARDOUS M D-874-2811 be ibration AZARDOUS M D-874-2811 be ints that need	ATERIALS?	No in for service. ese units?			
Has this in If yes, plea Are there If yes, exp Service Pr Item Service Ty Return Re Has this in If yes, plea Are there If yes, exp	eason (Please be specific): strument been exposed to ANY HA ase contact Customer Service at 800 any special contractual requirementalin: sice*: Model #: rpe: □ Calibration □ Repair & Calibration (Please be specific): strument been exposed to ANY HA ase contact Customer Service at 800 any special contractual requirementalin: sice*: y the notification number and price after the custom's expedite service. There is an additional fee	AZARDOUS M D-874-2811 be ints that need Serial #: ibration AZARDOUS M D-874-2811 be ints that need stomer has submitt of 20% based on the	ATERIALS?	No in for service. ese units?			
Has this in If yes, plea Are there If yes, exp Service Pr Item Service Ty Return Re Has this in If yes, plea Are there If yes, exp	eason (Please be specific): strument been exposed to ANY HA ase contact Customer Service at 800 any special contractual requirementalin: sice*: Model #: rpe: □ Calibration □ Repair & Calibration (Please be specific): strument been exposed to ANY HA ase contact Customer Service at 800 any special contractual requirementalin: sice*: y the notification number and price after the custom's expedite service. There is an additional fee	Serial #: ibration AZARDOUS M D-874-2811 be ibration AZARDOUS M D-874-2811 be ints that need stomer has submitt of 20% based on the intermediate of the control of the co	ATERIALS? Yes crown sending the unit to be followed for the FastTrak Price** (If FastTrak** (If available fore sending the unit to be followed for the FastTrak Price** (If FastTrak Price** (If ed the form. The value of the requested service) or fax to 651-4	No in for service. ese units?			

For any ISO/IEC 17025 accredited services ordered, please note that TSI uses the following decision rule: The unit is found to have passed when the readings are within the specification limits of the device as presented as the allowable range stated with each measurement above. The customer shall assess the results and uncertainty in order to determine if the results meet their needs.