

Service Options



Engine Exhaust Particle Sizer™ (EEPS™) Spectrometer

3090

TSI® service, performed on an annual basis, helps to keep your EEPS™ 3090 spectrometer in proper working order. TSI® offers two levels of service: Clean and Calibrate, and Repair, Clean and Calibrate. Read below to learn what is included in each service.



Clean and Calibrate Service includes:

Maintain

- Clean column, charger, and inlet cyclone

Replace

Parts

- Provide free updates as needed on instrument parts that may have changed since original manufacturing date to improve product quality
- Replace internal filters, tubing, and charger needles

Firmware

- Ensure that all available firmware updates are installed

Flows

- Check for leaks, check/calibrate inlet and outlet flows, check and adjust charger flow

Electrical

- Check functionality of analog inputs, outputs, and trigger
- Check pump voltages, column heater, and electrometers
- Check and adjust column voltages to ensure sizing accuracy

Test

Sizing and Concentration

- Check total concentration vs. a reference CPC
- Confirm EEPS' sizing and number concentration accuracy, vs. a reference SMPS™, using both polydisperse and monodisperse test aerosols

Does NOT Include

Broken Parts

- Pumps, electrical boards, display, etc.
(In such cases, consider 'Repair, Clean and Calibrate' service)

Physical Damage

- Physical damage to frame or housing

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Repair, Clean and Calibrate includes:

Repair • Repair or replace broken parts (e.g. extraction pump, display)

Clean and Calibrate • All actions in a standard 'Clean and Calibrate' service are then performed

Does NOT Include • Physical damage to frame or housing

What Makes TSI® Service Valuable?

As a result of TSI® service, you are returned an optimally performing and updated instrument. The service is performed by TSI's experienced technicians for a fixed price. This simple service process allows you to stay focused on the work that is important to you. TSI® EEPS™ spectrometers are calibrated traceable to National Standards and Metrology Institutes (NIST and NPL UK) and other accepted values of physical constants. TSI is registered to ISO-9001:2015.

These TSI services come with a 90-day warranty on labor performed, or parts used, during the service.

Request Service

Specify	Description
CL-3090	Clean and Calibrate
RP-3090	Repair, Clean and Calibrate

Call, or visit
tsi.com/requestservice



Knowledge Beyond Measure.

TSI Incorporated - Visit our website www.tsi.com for more information.

USA Tel: +1 800 874 2811

UK Tel: +44 149 4 459200

France Tel: +33 1 41 19 21 99

Germany Tel: +49 241 523030

India Tel: +91 80 67877200

China Tel: +86 10 8219 7688

Singapore Tel: +65 6595 6388